**Key Activities**

**FlexTrafik provides the following activities:**

* Updating contactors information
* Taking over collected bids from ETHICS and transmitting them to the Flex Denmark
* Contractors management, billing, statistics and support

**Activities in relation with key partners:**

* Government (The municipality / region Syddanmark)
* Help to cover the need for transport
* Clarification of the transport schemes required
* Training of personnel in the use of systems

**Activities that helps shape information materials for citizens, contractors and such:**

* Meetings to gather experience and misconceptions, new approaches are discussed and explained
* Introduction course
* Course in handling people who have difficulties in moving
* Contract finalization

**Interest groups:**

* Dialogue with organizations creates an opportunity to clarify misunderstandings, clarify discrepancies and discuss requests from interested organizations.
* Citizens
* Ordering services and assistance with disruption of service. Monitoring daily traffic and giving assistance to drivers
* Handling of service-related inquiries from citizens, for example: delayed carriages(taxi), complaints about driving etc.